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August 2, 2004.

Confirmation No. 2488 : 09/643,921 Appl No.

: Wilf LeBlanc, et al. Applicant

: August 23, 2000 Filed

: VOICE AND DATA EXCHANGE OVER A PACKET BASED NETWORK Title

WITH RESOURCE MANAGEMENT

: 2644 TC/A.U.

Examiner : Daniel Swerdlow

AUG 0 9 2004

: 36795/RRT/B600 Docket No.

Customer No.: 23363

Technology Center 2600

AMENDMENT

Mail Stop Amendment Commissioner for Patents P.O. Box 1450

Alexandria, VA 22313-1450

Post Office Box 7068 Pasadena, CA 91109-7068 August 2, 2004

Commissioner:

In response to the Office action of May 21, 2004, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Amendments to the Drawings begin on page 23 of this paper and include an attached replacement sheet.

Remarks/Arguments begin on page 24 of this paper.